

2-1-1 Idaho CareLine State Fiscal Year-to Date Summary by Contact Classification As of July 2009

[State Fiscal Year (SFY)=July 1, 2009 to June 30, 2010]

Call Classification	July	Total Calls
Abuse/Neglect	386	386
Adoption	136	136
Childcare	3339	3339
Clearinghouse	8	8
Dentist	84	84
Disabilities (under age 3)	31	31
Disabilities (age 3 & older)	121	121
Doctor	195	195
Employment / Business	169	169
Environmental Health	69	69
Financial Service / Benefits	6511	6511
Foster Care	186	186
Fraud	105	105
Health Resources	789	789
Immunizations	69	69
Medicaid (Age 19-)	1268	1268
Medicaid (Age 19+)	1490	1490
Medicaid Dentist	165	165
Medicaid Doctor	391	391
Mental Health	240	240
Miscellaneous	986	986
Senior Issues (Age 60 & older)	123	123
Social Security	123	123
Substance Abuse	136	136
Tobacco	116	116
WIC	390	390
Total:	17626	17626

(Spanish contact information included - see Spanish contacts for detail)

Source: IDHW 2-1-1 Idaho CareLine "Get Connected Get Answers"

Note: Report displays the cumulative contacts received to date during the SFY by month, by contact classification, and total contacts to date.